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# Commercial Worldwide Warranty

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**Commercial  
Generator Set  
Transfer Switch  
Switchgear**



## Limited Warranty

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## Base Coverage

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### Coverage Period

#### **Commercial Generator Set and Transfer Switch**

This is a limited warranty that applies to all Cummins Power Generation® brand Commercial Generator Sets and associated Accessories (hereinafter referred to as "Product"). Product will be free from defects in material and workmanship for a period of one (1) year from the date of "in service" or 18 months from shipment (24 months for permanently installed equipment) to the first end user, whichever comes first. (Permanently installed is defined as Product installed and intended to remain in place for its lifetime, for example, where a generator set must be installed in a building during the early stages of construction. This does not include applications such as a generator set mounted on a concrete slab and hooked up to a building.)

#### **Commercial Switchgear**

This is a limited warranty, which applies to all Cummins Power Generation® brands Switchgear and associated Accessories (hereinafter referred to as "Product"). Product will be free from defects in material and workmanship for a period of one year from the date of "in service" or 18 months from shipment to the first end user, whichever comes first.

#### **All Commercial Product**

Repair or replacement parts are warranted for ninety (90) days from the date of purchase, excluding labor and travel expenses except in those cases where the end user has paid these expenses for a previous repair. Non-Cummins Power Generation accessories are not covered under this warranty.

In the case of Product used for rental or demonstration purposes, the base coverage period begins on the date the Product is first used for such rental or demonstration purposes. This warranty is extended to all subsequent owners of the Product during the coverage period. Said coverage shall include parts, labor, travel expenses and labor to remove/reinstall said Product. See your Distributor for details.

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#### **Cummins Power Generation Responsibilities**

Cummins Power Generation's liability and owner's sole remedy are limited to the repair or replacement, at Cummins Power Generation's option, of the Product or parts that do not conform to this warranty. In accordance with Cummins Power Generation's Warranty Administration policies, Cummins Power Generation will pay for the parts and labor required to repair the Product and, when necessary, reasonable labor expenses associated with the removal and reinstallation of the Product if such work is done by an authorized Cummins Power Generation /Onan Distributor or designated service representative.

In accordance with Cummins Power Generation's Warranty Administration policies, Cummins Power Generation will pay limited travel expenses (excludes mobile applications) for generator sets 20 kW and above, transfer switches and switchgear total round trip is limited to 500 miles (800km) and 11 hours travel time and for generator sets below 20 kW total round trip is limited to 100 miles (160 km) and 2.5 hours travel time when necessary to make on-site repairs. The cost of maintenance items such as oil, filter elements, belts, hoses, starting batteries and light bulbs will be paid for by Cummins Power Generation when such items are not reusable because of the warrantable failure.

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## **Owner's Responsibilities**

The owner is obligated to install, operate and maintain the Product in accordance with the recommendations published by Cummins Power Generation, including, without limitation, operating within power rating designation set out in Power Rating section for generator sets, below. The owner is responsible for the costs associated with such maintenance. The owner is responsible for any adjustments which may be required beyond 90 days from the in service date.

Prior to expiration of the applicable warranty and within 30 days after discovery of the warrantable failure, the owner must notify an authorized Cummins Power Generation/Onan Distributor or designated repair facility of any warrantable failure and have the repair or replacement made by such facility. Installation inspection and initial start-up of Commercial Product must be conducted by an authorized Cummins Power Generation/Onan distributor or designated representative.

The owner is responsible for payment of any of the following expenses that might be incurred as a result of a failure under the terms of this warranty:

1. Rental equipment used to replace the Product being repaired, other downtime expenses, and all business costs and losses.
2. Telephone, communication, living and travel expenses incurred by the owner.
3. The premium costs for overtime labor requested by the owner.
4. The cost of airfreight or other extraordinary expenses for shipment of parts over and above premium surface transportation.
5. Any other consequential or incidental amounts.

Under Comprehensive Extended Coverage, owner responsibilities are identical to those noted under the Base Warranty.

Under Basic Extended Coverage, the owner is responsible for all expenses beyond the Base Warranty period except the cost of the failed warrantable part and the labor to remove/replace such failed part through the second year, as specified in the Base Warranty.

Under Major Components Extended Coverage, the owner responsibilities are identical to those listed under Basic Extended Coverage up to year 5 or 1500 hours, whichever occurs first. In years 6 through 10 or hours exceeding 1500, up to 3000, the owner is responsible for all expenses except the cost of the failed warrantable major component as specified under Cummins Power Generation's Responsibilities.

Under Prime Power Extended Coverage, the owner is responsible for all expenses beyond the Base Warranty period except the cost of the failed warrantable part and the labor to remove/replace such failed part as specified in the Base Warranty.

For all Extended Coverage programs, the owner is responsible for providing written documentation showing that the product has been maintained in accordance with Cummins Power Generation's published recommendations.

## **Power Ratings**

**Cummins Power Generation generator sets must be applied within the following rating designations:**

### **Standby Power Rating**

**The standby power rating is applicable for supplying emergency power for the duration of normal power interruption.**

No sustained overload capability is available for this rating. This rating is applicable to installations served by a reliable normal utility source. This rating is only applicable to variable loads with an average load factor of 80% of the standby rating for a maximum of 200 hours of operation per year. In installations served by unreliable utility sources (where outages last longer or occur more frequently), where operation is likely to exceed 200 hours per year, the prime power rating should be applied. The standby rating is only applicable for emergency and standby applications where the generator set serves as the back-up to the normal utility source. No sustained utility parallel operation is permitted with this rating. For applications requiring sustained utility parallel operation, the prime power or base load rating must be utilized.

### **Prime Power Rating**

**The prime power rating is applicable for supplying electric power in lieu of commercially purchased power as set out below.**

The number of allowable operating hours per year is unlimited for variable load applications but is limited for constant load applications as described below:

### **Unlimited Running Time Power**

Prime power is available for an unlimited number of annual operating hours in variable load applications. Applications requiring any utility parallel operation at constant load are subject to running time limitations. In variable load applications, the average load factor should not exceed 70% of the prime power rating. A 10% overload capability is available for a period of one hour within a twelve hour period of operation, but not to exceed 25 hours per year. The operating time at or above the Prime Power Rating must not exceed 500 hours per year.

### **Limited Running Time Prime Power**

Prime power is available for a limited number of annual operating hours in constant load applications such as interruptible, load curtailment, peak shaving and other applications that normally involve utility parallel operation. Generator sets may operate in parallel with the utility source up to 750 hours per year at power levels not to exceed the Prime Power Rating. Any application requiring more than 750 hours of operation per year at the Prime Power Rating should use the Base Load Power Rating.

### **Base Load Power Rating**

**The base load power rating is applicable for supplying power continuously to a load up to 100% of the base rating for unlimited hours.**

No sustained overload capability is available at this rating. This rating is applicable for utility base load operation. In these applications, generator sets are operated in parallel with a utility source and run under constant loads for extended periods of time.

**Note:** In determining average load factor, loads of less than 30% are considered as 30% and time at standstill is not counted.

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## Limitations

Cummins Power Generation is not responsible for the repair or replacement of Product required because of normal wear, accident, misuse, abuse, improper installation (such as installing a generator set designed for stationery use in a mobile application), lack of maintenance, unauthorized modifications, improper storage, negligence, improper or contaminated fuel, or use of parts that do not meet Cummins Power Generation specifications.

Generator set warranty will not cover any failures associate with Battle Short Mode applications.

Extended Coverage options for Standby Applications apply only to Cummins Power Generation brand Generator Sets, Transfer Switches, Switchgear and associated Accessories used exclusively in emergency standby power applications. 10 year Extended Coverage applies only to Cummins Power Generation brand diesel genets rated 200 kW/60 Hz and above.

Extended Coverage options for Utility Load Management Applications apply only to Cummins Power Generation brand diesel Generator Sets, Transfer Switches, Switchgear and associated Accessories rated at 200 kW/60 Hz and above used exclusively in Utility Load Management Applications.

2 year Prime Power Extended Coverage applies only to Cummins Power Generation brand diesel Generator Sets, Transfer Switches, Switchgear and associated Accessories, including set mounted controls.

**All Commercial Product must be registered within the Base Warranty period. If this requirement is not followed, a penalty charge will apply. See your Cummins Power Generation Distributor for details.**

If you have any questions regarding your warranty rights and responsibilities, you should contact your Cummins Power Generation/Onan distributor by calling 1-800-888-6626.

### NORMAL WEAR:

This warranty will not cover repair where normal use has exhausted the life of a part or Product. All mechanical devices need periodic parts replacement and service to perform well. It should be remembered that the service life of any product is dependent on the care it receives and the conditions under which it has to operate.

Coolant heaters will be covered for a period of one year from date of start-up. This warranty shall not apply to starting batteries. Steel enclosures are warranted for one year only and are not covered by any extended warranty option. The use of aluminum generator set enclosures and skirts, whenever offered by CPG is the proper installation practice for generator sets in outdoor applications in coastal regions, defined as locations 60 miles and closer to bodies of saltwater.

**THERE IS NO OTHER EXPRESS WARRANTY, AND NO PERSON IS AUTHORIZED TO GIVE ANY OTHER WARRANTIES OR TO ASSUME ANY OTHER LIABILITIES ON CUMMINS POWER**

GENERATION'S BEHALF UNLESS MADE OR ASSUMED IN WRITING BY AN OFFICER OF CUMMINS POWER GENERATION.

IMPLIED WARRANTIES, INCLUDING MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE ARE LIMITED TO THE PERIODS OF COVERAGE SET FORTH ABOVE. TO THE EXTENT PERMITTED BY LAW, ANY AND ALL IMPLIED WARRANTIES ARE EXCLUDED. IN NO EVENT IS CUMMINS POWER GENERATION LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES. This warranty gives the owner specific legal rights. The owner may also have other rights which vary depending on local laws. In some areas, local laws do not allow limitations on how long an implied warranty lasts or do not allow the exclusion of incidental or consequential damages, so the above limitations may not apply to you.

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## **Extended Coverage**

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### **Features**

Several levels of Extended Coverage are available on Commercial Products. Basic, Comprehensive, Major Components, Prime Power and Utility Load Management.

Extended Coverage programs are available only in the United States and Canada. Extended coverage must be registered within the base warranty of the product. Cummins Power Generation provides total system coverage for all Commercial Product and associated Accessories. There are NO deductibles applied to these programs.

## CPG COMMERCIAL WARRANTY PROGRAM COVERAGE SUMMARY

Warranty Program	Base Warranty	Comprehensive Extended Coverage	Basic Extended Coverage	Comprehensive Extended Coverage	Prime Power Extended Coverage	Major Components Extended Coverage****
Generator Set Sales Feature	L028	L029	L030	L031	L040	L041
Generator Set Warranty I.D. Number	1	16	17	18	20	19
Transfer Switch Sales Feature	G002-7	G004-7	G006-7	G007-7	N/A	G008-7
Switchgear Sales Feature	RFQ	RFQ	RFQ	RFQ	RFQ	RFQ
Warranty Application Code	All	ST	ST	ST	PR	ST
Years from "Date In Service"	1	2	5	5	2	10
Hours Covered	Unlimited	1500 Hours	1500 Hours	1500 Hours	6000 Hours	3000 Hours
Labor	Standard	Standard	Through 2 <sup>nd</sup> year only	Standard	Standard	Through 2 <sup>nd</sup> Year only
Months from Shipment to End User	18/24 Months***	30/36 Months***	60/66 Months***	60/66 Months***	30/36 Months***	120/126 Months***
Maximum Round Trip Travel/Mileage	500 Miles (800km) and 11 hours *	500 Miles (800km) and 11 hours*	First year only*	500 Miles (800km) and 11 hours*	First year only*	First year only*
Meals/Lodging	Reasonable **	Reasonable**	First year only	Reasonable**	First year only	First year only
Maintenance Items	Loss due to failure	Loss due to failure	Loss due to failure	Loss due to failure	Loss due to failure	Loss due to failure
Unit Remove/Reinstall	Covered	Covered	First year only	Covered	First year only	First year only
Regions Covered	World Wide	US/Canada	US/Canada	US/Canada	US/Canada	US/Canada
Deductibles	None	None	None	None	None	None
Product Covered	Genset or Transfer Switch or Switchgear	Genset or Transfer Switch or Switchgear	Genset or Transfer Switch or Switchgear	Genset or Transfer Switch or Switchgear	Genset or Transfer Switch or Switchgear	Diesel Genset or Transfer Switch or Switchgear



## CPG COMMERCIAL WARRANTY PROGRAM COVERAGE SUMMARY Cont..

<b>WARRANTY PROGRAM</b>	<b>Utility Load Management Basic Extended Coverage</b>	<b>Utility Load Management Comprehensive Extended Coverage</b>
<b>Generator Set Sales Feature</b>	L054	L055
<b>Generator Set Warranty I.D. Number</b>	22	23
<b>Transfer Switch Sales Feature</b>	N/A	N/A
<b>Switchgear Sales Feature</b>	RFQ	RFQ
<b>Warranty Application Code</b>	UT	UT
<b>Years from "Date In Service:"</b>	5 Years	5 Years
<b>Hours Covered Years/Hours</b>	4000 Hours	4000 Hours
<b>Labor</b>	Through 2 <sup>nd</sup> year only	Standard
<b>Months from Shipment to End User</b>	60/66 Months***	60/66 Months***
<b>Maximum Round Trip Travel/Mileage</b>	First year only	500 Miles (800km) and 11 hours
<b>Meals/Lodging</b>	First year only**	Reasonable**
<b>Maintenance Items</b>	Loss due to failure	Loss due to failure
<b>Unit Remove/Reinstall</b>	First year only	Covered
<b>Deductibles</b>	None	None
<b>Product Covered</b>	200+ kW Diesel Genset or Transfer Switch or Switchgear	200+ kW Diesel Genset or Transfer Switch or Switchgear
<b>Region Covered</b>	U.S. and Canada only	U.S. and Canada only

## CPG COMMERCIAL WARRANTY PROGRAM COVERAGE SUMMARY KEY

- \* Below 20kw 100 miles (160km) and 2.5 hour maximum
- \*\* Combination of 10 hours of travel/labor during one trip for meals and lodging to be allowed
- \*\*\* Warranty coverage is extended an additional 6 months for all permanently installed generator set or transfer switch. Permanently installed is defined as Product installed and intended to remain in place for its lifetime, for example, where a generator set must be installed in a building during the early stages of construction. This does not include applications such as a generator set mounted on a concrete slab and hooked up to a building. This does not apply to switchgear.

\*\*\*\* Major Components Extended Coverage provides only replacement parts for the following major components: Engines- Cylinder block, camshaft, crankshaft, connecting rods, and flywheel; Alternator-main rotor, main stator and drive disc; Transfer Switch-actuator motor and main contacts; Switchgear-bus work and main circuit breaker.